

Washington State Certifies 27-State Class Action Lawsuit Against USAA.

A Superior Court Judge in Washington State has certified a 27-state class action lawsuit against USAA for not paying inherent diminished value on policyholders' vehicles after repairs. Inherent diminished value is the loss of value sustained by a vehicle following an accident after repairs have been made.

According to court records, USAA has paid diminished value claims in 29 states from 1993-1999, including 13,709 times in TX. USAA maintains that it is not obligated to inform its policyholders of inherent diminished value.

The 27 states included in the class action are: AK, AR, CO, DE, DC, GA, IL, IN, LA, MD, MS, NH, NJ, NM, NC, OH, OR, RI, SC, TN, TX, UT, VT, VA, WA, WV.